Why **ısolved®** Wins

vs. Paychex Flex

Advantage, **ısolved®**

Why customers select us:

Scalability
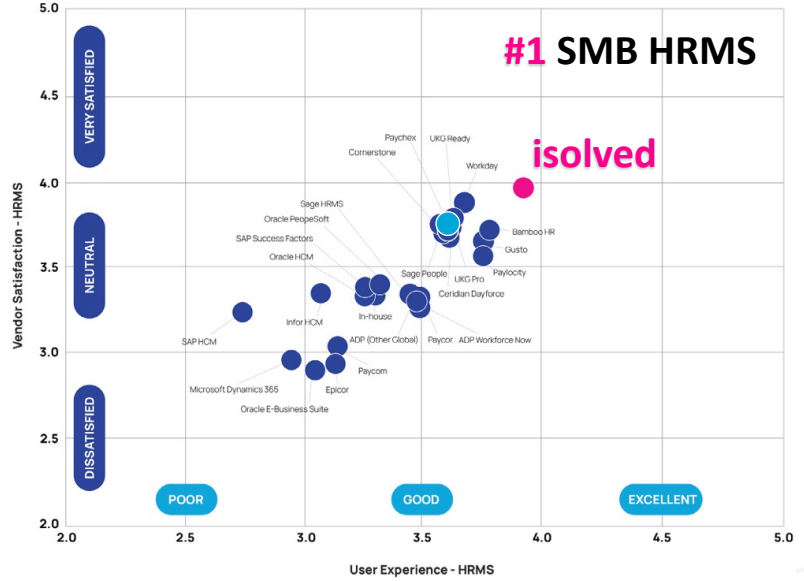A customizable suite that easily adapts as the business grows.

Price Transparency
A la carte offerings. No unnecessary services. No hidden fees.

Unified Experience
Single login. Fluid UI from module to module. Integrated support teams.

Analytics & Reporting
Strong report customization and superior predictive people analytics.

#1 SMB HRMS

Vendor Satisfaction – HRMS (vertical axis 2.0–5.0): VERY SATISFIED, NEUTRAL, DISSATISFIED
User Experience – HRMS (horizontal axis 2.0–5.0): POOR, GOOD, EXCELLENT

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Labeled vendors: Paychex, UKG Ready, Cornerstone, Workday, Sage HRMS, Oracle PeopleSoft, SAP Success Factors, Oracle HCM, Bamboo HR, Gusto, Sage People, UKG Pro, Paylocity, Ceridian Dayforce, In-house, Infor HCM, SAP HCM, ADP (Other Global), Paycor, ADP Workforce Now, Paycom, Microsoft Dynamics 365, Epicor, Oracle E-Business Suite

Sapient Insights 2023 – The longest running and most widely participated in HR Tech Survey w/ + 2500 organizations.

Solution	PAYCHEX	●
HR	✓	✓
Payroll	✓	✓
Time & Labor Management	✓	✓
Benefits Administration	✓	✓
Talent Acquisition	✓	✓
Onboarding & Offboarding	✓	✓
Performance Management	✓	✓
Engagement Management		✓
Learning Management	✓	✓
Expense Management		✓
Compensation Management	✓	✓
Workforce Management	✓	✓
Reporting & Analytics	✓	✓
Giving & Volunteering		✓
Mobile Application	✓	✓

Testimonials   Game, set, match, **ısolved®**

Support: "We hired **Paychex** to take over / streamline our small business payroll/HR, etc…and it's been a comedy of errors for the past 2 years. Its a series of talking to **4 different people** who can't fix or can't understand the variety of **technical support issues** and if they don't have an answer….they just leave you on hold for **15 min** and eventually hang up."

Pricing: "Price point is one big concern for our company, followed by pain point. isolved provides access to several modules, the totality of which are more economically priced than our prior PR company, **Paychex**."

UI: "Things could be organized better. For example, all links could be easily accessible on the **Paychex Flex** portal instead of being in **different sites**. Training could be better organized."

Custom Reporting: "Their reporting is definitely a very important feature that in **Paychex Flex** is not intuitive and is very limited. The way their databases are crafted, makes it hard to bulk change things correctly, and their pre-made reports have **very limited information**. You need to customize them and even then is **hard** to get the information you are looking for."

Capterra Reviews 2023 / G2 Reviews 2023 - 2024

Badges: Easiest Admin Small Business SPRING 2024 | Best Results SPRING 2024 | Best Support Small Business SPRING 2024 | Leader Americas SPRING 2024 | Best Relationship Small Business SPRING 2024 | Best Est. ROI Mid-Market SPRING 2024 | Momentum Leader SPRING 2024

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